

CERTIFICATE

The Code of Practice for protection of personally identifiable information (PII) in public clouds acting as PII processors applied at the organization has been assessed and determined to conform adopting the requirements of

ISO/IEC 27018:2019

Certificate of registration approval is granted to

zainTECH
ZainTECH Solutions FZ LLC

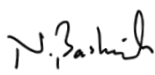
Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates
including all associated sites according to annex.

The scope of this approval is applicable to:

The provision of managed secure cloud services
designed to safeguard customer privacy and
data protection, ensuring reliable service delivery across
GCC, Iraq, Jordan and Egypt.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




Mr. Nizar Bashaireh
Chief Executive Officer
On behalf of Global Business
Bureau Certification LLC
20 Aug 2026

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This certificate can be authenticated online www.gbpcert.com

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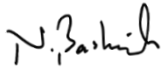
CERTIFICATE ANNEX

Associated Sites

- Site 1:** **ZainTECH CloudHub FZ - LLC**
Dubai Internet City, Building 11, Office 211, P.O. Box 500077,
Dubai, United Arab Emirates
- Site 2:** **Business Integrated Operating Systems (BIOS) ME LLC**
Dubai Internet City, Building 11, Office 201, P.O. Box 500077,
Dubai, United Arab Emirates
- Site 3:** **Equinix Dubai**
International Media Production Zone (IMPZ), Units F92,
Sheikh Mohamed Bin Zayed Road, Dubai, United Arab Emirates
- Site 4:** **Equinix Abu Dhabi**
Khazna Data Centre, Near to Ryan Private School, Masdar City,
Abu Dhabi, United Arab Emirates
- Site 5:** **Hulool ZainTech for Information Technology (One Partner)**
Building No. 4268, Makkah Al Mukarramah Branch Rd.,
Secondary No. 6675, King Abdullah District,
Postal Code 12421, Riyadh, Kingdom of Saudi Arabia

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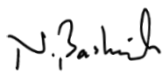
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Associated Sites

- Site 6: Mobily Riyadh**
Al Malga, Riyadh, Saudi Arabia
- Site 7: Mobily Jeddah**
An Numan Ibn Meqrin, Jeddah, Saudi Arabia
- Site 8: STC Riyadh**
STC Campus, Al-Mursalat, Building #46, Riyadh 11652, Saudi Arabia
- Site 9: NourNet Riyadh**
Nour Net, Ibn Al Haitham, An Nahdah, Riyadh 11564, Saudi Arabia
- Site 10: NourNet Dammam**
Prince Mohammed Bin Fahad St. Al Shatea Center,
Dammam, Saudi Arabia
- Site 11: Zain Tech Kuwait Co. for Rental and Services of Information Systems and Computer SPC**
Oula Tower - Al Mirqab, Block 3, Plot 6B
Omar Ibn Al-Khattab Street - Floor 19, Kuwait

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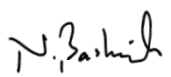
CERTIFICATE ANNEX

Associated Sites

- Site 12:** **Zain Kuwait - KW01**
ZAIN HQ1, Shuwaikh, 7th Floor, P.O. Box 22244,
Safat 13083, Kuwait
- Site 13:** **Zain Kuwait - KW02**
South-Subahyia, Block 1, Parcel 6, Kuwait
- Site 14:** **Equinix Oman**
Service Road at Al Oqda in Wilayat Al Batinah Barka,
Postal Code 789, Oman
- Site 15:** **Zain Bahrain - BH01**
MSC2 Nuwaidrat, Bahrain
- Site 16:** **Zain Bahrain - BH02**
MSC1 Manama, Bahrain
- Site 17:** **Zain Iraq - IQ01**
Baghdad, Iraq

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- Site 18:** **ZainTech Solutions - Jordan / Limited Liability Company**
Abdullah Ghosheh Street, Bldg. 1 Shaban Bld. 7th Circle,
P.O. Box 950745, Amman 11195, Jordan
- Site 19:** **Zain Jordan - J001**
Zain Bunker - King Hussein Business Park, Amman, Jordan
- Site 20:** **Zain Jordan - J002**
Zain Jordan DC - Abo Alanda, Amman, Jordan
- Site 21:** **Jordan Data Center 1 - Damamax**
Jad Center, Al Madinah Al Munawarah, Street 118, Amman, Jordan
- Site 22:** **Jordan Data Center 2 - Orange**
Marj Al Hamam Area, Princess Taghreed Moh'd Street,
Amman, Jordan
- Site 23:** **ZainTECH Solutions**
Al Qalyubia District, B Tech Building, 9th Floor, Egypt

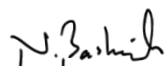
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With location at:

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N. Bashair

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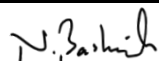
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Equinix Dubai

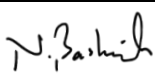
International Media Production Zone (IMPZ), Units F92,
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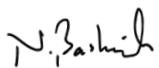
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Hulool ZainTech for Information Technology (One Partner)

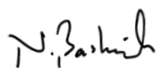
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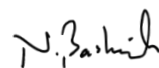
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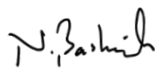
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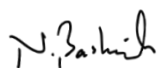
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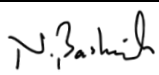
Nour Net, Ibn Al Haitham, An Nahdah,
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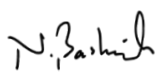
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This certificate is the property of Global Business Bureau Certification LLC located in Central District, Plot no. 106, Office M205, Al Ain, Abu Dhabi, United Arab Emirates and shall be returned to Global Business Bureau Certification LLC upon its request.

This certificate can be authenticated online www.gbpcert.com

This certificate remains valid subject to satisfactory surveillance audits and compliance with the terms and conditions of certification. Please refer to QR code reader for the certification status update.

CERTIFICATE

The Code of Practice for protection of personally identifiable information (PII) in public clouds acting as PII processors applied at the organization has been assessed and determined to conform adopting the requirements of

ISO/IEC 27018:2019

Certificate of registration approval is granted to

ZainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

**Zain Tech Kuwait Co. for Rental and Services of
Information Systems and Computer SPC**

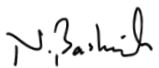
Oula Tower - Al Mirqab, Block 3, Plot 6B
Omar Ibn Al-Khattab Street - Floor 19, Kuwait

The scope of this approval is applicable to:

The provision of managed secure cloud services designed to safeguard customer privacy and data protection, ensuring reliable service delivery across GCC, Iraq, Jordan and Egypt.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/11-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




Mr. Nizar Bashaieh
Chief Executive Officer
On behalf of Global Business
Bureau Certification LLC
20 Aug 2026

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Certificate of registration approval is granted to

zainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Zain Kuwait - KW01

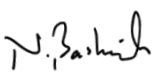
ZAIN HQ1, Shuwaikh, 7th Floor,
P.O. Box 22244, Safat 13083, Kuwait

The scope of this approval is applicable to:

The provision of managed secure cloud services
designed to safeguard customer privacy and
data protection, ensuring reliable service delivery across
GCC, Iraq, Jordan and Egypt.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/12-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




Mr. Nizar Bashairah
Chief Executive Officer
On behalf of Global Business
Bureau Certification LLC
20 Aug 2026

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ISO/IEC 27018:2019

Certificate of registration approval is granted to

ZainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Zain Kuwait - KW02

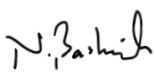
South-Subahya, Block 1, Parcel 6, Kuwait

The scope of this approval is applicable to:

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GCC, Iraq, Jordan and Egypt.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/13-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




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Chief Executive Officer
On behalf of Global Business
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20 Aug 2026

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ZainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Equinix Oman

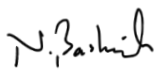
Service Road at Al Oqda in Wilayat Al Batinah Barka,
Postal Code 789, Oman

The scope of this approval is applicable to:

The provision of managed secure cloud services
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data protection, ensuring reliable service delivery across
GCC, Iraq, Jordan and Egypt.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/14-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




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Chief Executive Officer
On behalf of Global Business
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20 Aug 2026

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ISO/IEC 27018:2019

Certificate of registration approval is granted to

zainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Zain Bahrain - BH01

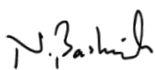
MSC2 Nuwaidrat, Bahrain

The scope of this approval is applicable to:

The provision of managed secure cloud services
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GCC, Iraq, Jordan and Egypt.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/15-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




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Chief Executive Officer
On behalf of Global Business
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20 Aug 2026

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zainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Zain Bahrain - BH02

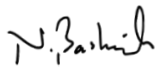
MSC1 Manama, Bahrain

The scope of this approval is applicable to:

The provision of managed secure cloud services
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GCC, Iraq, Jordan and Egypt.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/16-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




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Chief Executive Officer
On behalf of Global Business
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20 Aug 2026

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ZainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Zain Iraq - IQ01

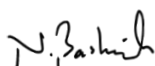
Baghdad, Iraq

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Certificate Number:	Initial Registration:	Valid From:	Valid Until:
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zainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

ZainTech Solutions - Jordan / Limited Liability Company

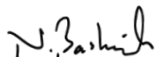
Abdullah Ghosheh Street, Bldg. 1 Shaban Bld. 7th Circle,
P.O. Box 950745, Amman 11195, Jordan

The scope of this approval is applicable to:

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Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/18-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




Mr. Nizar Bashareh
Chief Executive Officer
On behalf of Global Business
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20 Aug 2026

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Certificate of registration approval is granted to

zainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Zain Jordan - J001

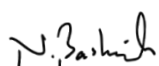
Zain Bunker - King Hussein Business Park, Amman, Jordan

The scope of this approval is applicable to:

The provision of managed secure cloud services
designed to safeguard customer privacy and
data protection, ensuring reliable service delivery across
GCC, Iraq, Jordan and Egypt.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/19-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




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Chief Executive Officer
On behalf of Global Business
Bureau Certification LLC
20 Aug 2026

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Certificate of registration approval is granted to

zainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Zain Jordan - J002

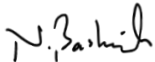
Zain Jordan DC - Abo Alanda, Amman, Jordan

The scope of this approval is applicable to:

The provision of managed secure cloud services
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GCC, Iraq, Jordan and Egypt.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/20-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




Mr. Nizar Bashaireh
Chief Executive Officer
On behalf of Global Business
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ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Jordan Data Center 1 - Damamax

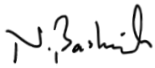
Jad Center, Al Madinah Al Munawarah, Street 118, Amman, Jordan

The scope of this approval is applicable to:

The provision of managed secure cloud services
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GCC, Iraq, Jordan and Egypt.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/21-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




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Chief Executive Officer
On behalf of Global Business
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20 Aug 2026

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zainTECH

Certificate Holder

ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

Jordan Data Center 2 - Orange

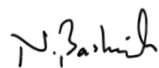
Marj Al Hamam Area, Princess Taghreed Moh'd Street, Amman, Jordan

The scope of this approval is applicable to:

The provision of managed secure cloud services
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GCC, Iraq, Jordan and Egypt.

Certificate Number:	Initial Registration:	Valid From:	Valid Until:
24-I3-10000070/22-GBBC	10 Dec 2021	24 Dec 2024	09 Dec 2027




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ZainTECH

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ZainTECH Solutions FZ LLC

Dubai Internet City, Building 11, Office 201,
P.O. Box 500077, Dubai, United Arab Emirates

With location at:

ZainTECH Solutions

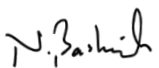
Al Qalyubia District, B Tech Building, 9th Floor, Egypt

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Certificate Number:	Initial Registration:	Valid From:	Valid Until:
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